



Hail & Storm Claim Documentation Pack

A simple organizer for recording storm-related roof concerns before and during an insurance claim. Coverage decisions are made by your insurer.

Storm Event Record

Date of storm:	_____	Approx. time:	_____
Property address:	_____	City / ZIP:	_____
Insurance carrier:	_____	Policy #:	_____
Claim #:	_____	Adjuster:	_____

Photos to capture safely

- Wide photos of each side of the home and visible roof slopes.
- Close-ups of visible damage from the ground or another safe location.
- Gutters, downspouts, vents, siding, screens, fencing, or outdoor items showing impact.
- Interior ceiling stains, wet areas, or damaged finishes.
- Debris or roofing material found on the ground.
- Photos showing the date when possible; keep original files.

Documents to keep together

- Insurance policy and declarations page.
- Claim confirmation and adjuster contact information.
- Inspection reports and contractor photos.
- Estimates, scopes of work, invoices, and receipts.
- Emails, texts, letters, and notes from phone calls.
- Receipts for reasonable temporary measures taken to prevent further damage.



Claim Communication Log

Write down who you spoke with, when, and what was discussed.

Date	Person / Company	Phone / Email	Notes / Next step

Questions to ask during the process

- What documentation does the insurer need from me?
- Is there a deadline for reporting damage or submitting documents?
- What temporary protective measures are appropriate?
- How will depreciation, deductibles, and supplements be handled under my policy?
- Who should receive contractor estimates or additional documentation?

Roofing documentation support

LoveRain Roof Co. can inspect roof conditions and provide roofing-related documentation. For questions about policy coverage, claim payment, or legal rights, contact your insurer or a qualified insurance/legal professional. 512-938-8515 | LoveRainRoof.com